**Tuition Refund Appeal Information**

A student may drop classes and be entitled to a refund of tuition and lab fees paid or a removal of assessed tuition charges and lab fees during published refund period dates. After these dates, a tuition refund appeal will be considered for the following circumstances only:

- Death of an immediate family member
- Extended illness or critical injury of student or immediate family member
- Institutional error

The Tuition Refund Appeal form is available under the Student tab in MyJeffco, and it can also be obtained from the Office of the Associate Vice President of Student Services, the Office of Enrollment Services, or the offices at Jefferson College Arnold, Jefferson College Northwest, or Jefferson College Imperial. A student should officially withdraw from classes before submitting an appeal. If the student is a financial aid recipient, he or she should check with the Student Financial Services Office before withdrawing or submitting a Tuition Refund Appeal to discuss how his or her financial aid status/eligibility may be affected. The student should then submit the completed Tuition Refund Appeal form with required documentation to the Office of the Associate Vice President of Student Services. Incomplete appeals will automatically be denied. Tuition Refund Appeals must be received prior to the end of the following semester.

Please note that this appeal process cannot be used for instructional complaints. A student should contact his or her instructor or the appropriate division chair regarding these issues. Refunds associated with military obligations are handled outside of this process. In these situations, a copy of a student’s military orders must be submitted to the Office of Enrollment Services along with a completed withdrawal request.