

# Strategic Planning Survey: Community Responses - Question #4

How can Jefferson College improve its relationship with you?	Suggested Categories								Theme? Metric?
	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities	Services for Students	
Continue to ask us what we need. I feel the nurses need more hands on practice with order transcription, etc.					Community	Mark_Recruit			
Allow my patients to use your pool for water therapy or a self pay basis.					Community	Mark_Recruit		Students	
Seek grants from Homeland Security to fund expansion. The program badly needs dedicated lab space to "train we work, work as we train".			Instruct Res	Finances					
Sending updates throughout the year.						Mark_Recruit			
I really feel your students need to be able to travel further for clinical experiences. We do not hire many form here, but we also do not have you on clinicals there. I am unaware of why this does not occur.		Instruction	Instruct Res					Students	
Can a representative plan to speak at different events to allow staff to know what is available in relation to health occupations.					Community	Mark_Recruit			
Increase communication with your instructors email updates, etc.	Employees								
(E-mail) Alumni events, or class program reunions.					Community	Mark_Recruit			
Seek pediatric specific content experts to keep knowledge/skills current. Explore opportunities to use faculty for clinical relations. Work with pediatric simulation coordination to honed skills together on simulation technology.		Instruction	Instruct Res						
Allow students who earned A+ status but attend a university to use A+ for online or summer classes.			Instruct Res					Students	
Ask for more involvement.						Mark_Recruit			
Keep rates low.				Finances					

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Continue to partner with the medical center in leadership development and clinical opportunities for students.			Instruct Res		Community				
One barrier we've had in hiring graduates from the RN program is our requirement for the program to be accredited by a nursing organization like NLNAC or CCNE.			Instruct Res			Mark_Recruit			
I really have enjoyed my time here at Jefferson College and have made some good friends. I have learned a lot which I feel will help me when I get a job.						Mark_Recruit			
Continue to increase communications regarding services and programs.						Mark_Recruit			
We need to work closely with the Education students before they transfer to UMSL. I guess we need to identify these students early in their educational career.								Students	
Create a monthly newsletter for students. Cater a little more to older adults.					Community	Mark_Recruit			
I feel the College has a good relationship with me and those I know. I sometimes feel that the trend is toward serving the more northern areas of the county, which I understand is the major growth area. However, JeffCo has been an anchor in this area and I don't want to see it drift away.					Community	Mark_Recruit			
Communication.					Community				
Continue the advisory meetings and informing the community. Expand the health and nursing programs.		Instruction			Community	Mark_Recruit			
Increase pass rate on boards by increasing standards of programs.		Instruction				Mark_Recruit			
Enjoy the rapport with programs and their students.		Instruction				Mark_Recruit			
I am happy with my relationship with the college.						Mark_Recruit			

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	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities	Services for Students	
I feel my relations key and that my faculty with Jefferson College is the best it has ever been.						Mark_Recruit			
More frequent communication. Stronger Alumni Association.					Community	Mark_Recruit			
Move the Jefferson County Health Dept. here on campus. Staff it with CPNs					Community			Students	
Continue community contact through email and mail. Keep up the good work.					Community	Mark_Recruit			
Continue to conduct workshop meetings.					Community				
You can't. I think Jefferson is a quality college with a very professional staff.						Mark_Recruit			
I'm in the Festus area and don't seem to hear a lot about here. Somehow business leaders here need to be more in tune with Jeffco and how we can help.					Community	Mark_Recruit			
Continue to be a pillar in the community.					Community				
Create a person who can be a liaison with the college. Community groups often don't know who to go to for establishing/enhancing relationships.					Community				
Its great. I wouldn't change a thing.						Mark_Recruit			
Believe it or not but just taking a survey helps me think about the College.						Mark_Recruit			
How can my business afford to send employees to Jefferson College, and how will it benefit my business and employees? Those are the questions that I need satisfactory answers so that I can justify the capital spending on education.					Community	Mark_Recruit			

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The college holds a special place in my heart for a variety of reasons, but the only real way for it to improve its relationship with the community is to provide a service that the individual needs. Once someone has a positive experience with the college, they will be hooked. All employees need to realize that everything that they do as a college employee reflects on the college. They need to try to help people rather than transfer them to another department or shuffle them off to someone else. Walk people to the department that can help them instead of "sending" them. Tell them that they don't know the answer to the question, but they will find out and call them right back and then do it. Employees need to show people that they care about serving the community.

Employees Community Students

Cooperate with the Code Commission to offer licensing education for all the trades.

Instruction Community

Continuing to offer the variety of courses and vast schedule will greatly influence when and where I will attend when I return to college. Offering a variety of online courses is another important factor.

Instruct Res Facilities Students

Try and pull more Athletes from county and state, we will be investing back in ourselves.

Mark\_Recruit

Nothing, I already have a great relationship with Jefferson College.

Mark\_Recruit

Keep up the good work.

Mark\_Recruit

Collaboration on projects to benefit the community resource-sharing to stretch resources and get more bang for the buck.

Community Mark\_Recruit

By having a higher % of full time teachers.

Employees Instruction

-I have a very high opinion of Jeff Co, its staff, & the quality of students that graduate from its programs. - Continue the great work!

Mark\_Recruit

How can Jefferson College improve its relationship with you?	Suggested Categories								Theme? Metric?
	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities	Services for Students	
More information on technology issues.					Community	Mark_Recruit			
More online classes!		Instruction	Instruct Res				Facilities		
I am very pleased with Jefferson College.						Mark_Recruit			
No suggestion. You do a good job.						Mark_Recruit			
To include community leaders in a board planning meeting.					Community				
Aside from what I mentioned above, nothing. I have a great relationship with the college.						Mark_Recruit			
See #2 (Expand cooperation with institutes of higher education to offer additional masters programs in Jefferson County.)		Instruction				Mark_Recruit			
More online courses.			Instruct Res			Mark_Recruit	Facilities		
Let me teach College 101 or GED again.	Employees								
Intra-agency communication is very important to our relationship. I continue to encourage open dialogue and honest communication. I believe any problems or misunderstandings can be handled in a professional manner as they have been in the past.					Community				
Let us hear more from you and about you. You should not rest comfortably until every person you talk to can tell you what Jefferson College does and specific examples of how Jefferson College makes a positive difference in the county and region.	Employees	Instruction				Mark_Recruit			
Continue to seek community input through sessions like this.					Community				
The College does a wonderful job with me!						Mark_Recruit			
Alumni News letter						Mark_Recruit			

How can Jefferson College improve its relationship with you?	Suggested Categories								Theme? Metric?
	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities	Services for Students	
Keep Mid American Solar in mind when decision is made to install solar, wind, or renewable energy lighting on your college, "Help keep Jobs with in Jefferson College".	Employees	Instruction							
Continue to do what you have been doing.						Mark_Recruit			
Doing a good job already.						Mark_Recruit			
Possibly send a news letter to firms.						Mark_Recruit			
I feel Sarah Bright does an excellent job keeping us informed!						Mark_Recruit			
By continuing to allow flexibility with class schedules and meetings times and allowing students more lab time.						Mark_Recruit			
At this point, I feel very supported and comfortable working with Jeffco. I feel confident sending my students here!						Mark_Recruit			
Eventually create an internship program with students of Jefferson College.		Instruction						Students	
We need a liaison between community and college for needs and wants.					Community	Mark_Recruit			
Hire more full time instructors, don't learn so much to adjunct instructors. Continue to associate with the community. Bring the community into more events.					Community	Mark_Recruit			
The College is doing a good job of this.						Mark_Recruit			
I currently am very pleased with the relationship my facility has with Jeffco.						Mark_Recruit			
I work at Hillsboro High School - keep sending people to talk to the students.					Community	Mark_Recruit			
The creation of a public news letter would be welcome news.						Mark_Recruit			
I don't know if effort is needed in this area.						Mark_Recruit			

How can Jefferson College improve its relationship with you?	Suggested Categories							Theme? Metric?	
	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities		Services for Students
Improving Student Services improves the interface between the college and students.								Students	
Some sort of co-op or internship program would help develop a stronger relationship between Jefferson College and Edge Manufacturing.		Instruction						Students	
Continue to ask and understand our needs and changes as they occur.					Community	Mark_Recruit			
Determine what your "brand" is and market/promote it. I may then be more amenable to your entreaties. Make your presence better known, again - with satellite offices/classrooms that St. Louis County residents like me can visit.						Mark_Recruit			
Keep me informed of events going on.						Mark_Recruit			
The college can improve its relationship with Production Castings by continuing to offer internships and by offering classes to our current employees to further advance them in their field. An outline of their classes may also help determine whether the class is suitable for an employee or not.	Employees	Instruction							
Communication!						Mark_Recruit			
I have a great relationship with the college.						Mark_Recruit			
Keep us informed on all programs that are available to the community. We are strongly interested in the early education programs offered to the community and are very interested in getting materials to share with our families about these programs. Offer more availability of use with the library to the community. Jefferson County cities of Hillsboro & Grandview do not have libraries.		Instruction	Instruct Res		Community				

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	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities	
I feel my relationship with the college is very well. We receive information from the foundation on current community events. The Childcare Center includes me in their MPP Grant, which I truly appreciate. If anything, I wouldn't mind more students coming to my place for employment, especially if they are looking for part time work. Also, I would like to see an infant/toddler classroom added to the childcare center.		Instruction			Community	Mark_Recruit		
Does a good job!						Mark_Recruit		
Continue to be supportive in my teaching.	Employees							
Create a liaison between the school and community.					Community	Mark_Recruit		
Expand evening + weekend classes		Instruction				Mark_Recruit		
Include other stakeholders in strategic planning process.					Community			
Keep in email loop.					Community	Mark_Recruit		
I believe the College can improve its relationship with me by granting the best education, to every student, with respect and compassion for each individual to aide them in their future.					Community			
Let's give this one sometime and I'm both sure we have a lot to learn from each other.					Community			
Possibly offer clinical classes at the hospital. This is a long way for St. Louisans to travel.		Instruction	Instruct Res				Students	
Host various fire training classes and state testing.		Instruction	Instruct Res					
If there is any way I can help to in speaking classes or hang some additional contact other than just at the one meeting each year it would help serve in this role better.		Instruction			Community			
I am very satisfied with the relationship. The communication has been a big port of my comfort level.					Community			
No comment					Community			

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Can not think of anything.					Community				
Provide information to the clinical facility timely - a week prior to the rotations' start date would be appreciated.		Instruction						Students	
Communication Advertising						Mark_Recruit			
No improvement needed!						Mark_Recruit			
Working well as is.						Mark_Recruit			
Maybe send out questionnaires like this once a year to past and present students for feedback.					Community	Mark_Recruit			
Expand the fire science program.		Instruction							
Relationship needs no improvement.						Mark_Recruit			
Continue to employ strong people.	Employees								
Continuing its expansion on technology will help keep new students that could be potential employees up to date.	Employees						Facilities	Students	
By continuing to keep us informed about the various community services and outreach in which the college is involved in and allowing opportunity for our participation.					Community				
It has been very good: very welcoming, flexible with schedules, prompt with follow up "if" any issues.						Mark_Recruit			
I have a very good relationship with this Faculty and Administration.						Mark_Recruit			
Send out an annual newsletter letting people know what is new and what's happening at the college.						Mark_Recruit			
Not sure.									
Our relationship is very sound. Keep doing what you're doing, and we'll do our best to help.						Mark_Recruit			

How can Jefferson College improve its relationship with you?	Suggested Categories								Theme? Metric?
	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities	Services for Students	
No suggestions.									
Just keep providing food at every meeting.						Mark_Recruit			
I think that the EMT program and the services they use work well with each other keep up the good work.						Mark_Recruit			
More information throughout the year on the program. Hard to advise when limited information is available.						Mark_Recruit			
Nothing at this time. All good.						Mark_Recruit			
Jefferson College needs to do a better job of sharing information about its programs, courses, activities, and its support services to the entire county and not just to the high schools or Hillsboro areas. I feel Jefferson College does so many great things, but I never hear about them, or am able to become involved while they are happening. It is only when I read about them in a newspaper article do I know that those experiences have occurred.						Mark_Recruit		Students	
I have a very good relationship with the college and staff.						Mark_Recruit			
Allow access to students (via their classroom) to explain programs available on campus as well as opportunities at UMSL's Main campus.								Students	
More communication of professional development opportunities for schools & their personnel.	Employees					Mark_Recruit			
Doing great!						Mark_Recruit			
I think I have a great relationship with the college. Even though I am retired, I still have a part of the JC family.						Mark_Recruit			
Improve the music program.		Instruction							
My relationship with the college is fine; I am mired in helping charitable promises of support now, but will do more for the college when conditions improve financially.					Community				

How can Jefferson College improve its relationship with you?	Suggested Categories							Theme? Metric?
	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities	
* Work with my school district. * Teacher program specific - contact/outreach to local school districts. * A+ students who want to be teachers should get involved with FTA.						Mark_Recruit		Students
The College has a good relationship. Continue to provide good communications opportunities such as the present one!						Mark_Recruit		
I would like to receive information about upcoming classes from the college but so far, have not been given the chance to receive info. The info I do receive is standard sign up, which I am done with. The newspaper is not a very good vehicle since I don't get to look at the paper very much. An online email would be a much better experience for me. DO NOT RAISE TAXES AGAN!				Finances		Mark_Recruit		
Work to provide more opportunities for the college to set the staff out in the area high school classrooms to educate those students directly as what JCC ahs to offer.						Mark_Recruit		Students
I feel I have very good relationship with Jeffco. I'm very pleased with all the education I have received from Jeffco and all that it continues to offer me.						Mark_Recruit		
More online resources and online course offerings for high school students.			Instruct Res			Mark_Recruit	Facilities	
I believe I have a great relationship with Jefferson College. I've taken classes in the past, served as a mentor (workforce prep) for several years and participate in yearly community development sessions.		Instruction			Community			

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If the college will be asking for a tax increase in the near future, then the college will need to make sure the general public knows of all the services they can use at the college. Jefferson College needs to promote the idea that students aren't the only ones that have access to the college, swimming is open to the public, the library is open to the public, and add to this list so that the public feels they are also reaping benefits, such as, exercise/weight-lifting equipment available for the public.	Employees		Instruct Res	Finances	Community	Mark_Recruit		
Keep the lines of communication open - this has gotten much, much better! THANKS!					Community	Mark_Recruit		
They do a great job.						Mark_Recruit		
Courses offered at the high school after the traditional school day.		Instruction	Instruct Res					
Keep up your excellent work.						Mark_Recruit		
I have a good relationship. I attended Jefferson College the second year it was opened and it helped me attain my job as Chief Juvenile Officer. It also helped me to understand Jefferson County's needs.					Community			
Create opportunities to bring high school students to the campus, ie: competitions, shadow days, etc... Particularly students who may not believe they are college-bound but could have success through one of the many programs here.					Community	Mark_Recruit		
Similar to the answer in #2, looking to St. Louis County schools to enroll students from. Especially for programs that Jeffco has, that St. Louis Community College doesn't.					Community	Mark_Recruit		
Carrie Flesh is our Rep. She is fantastic. Dr. Cummiskey visited our campus! And all your employees: Julie, Julia, etc. have been very good to us!					Community		Students	

How can Jefferson College improve its relationship with you?	Suggested Categories								Theme? Metric?
	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities	Services for Students	
As an enrolled student and future business owner I would like to have a way to stay informed about the news at Jefferson College. It is important to know what degrees have been added or dropped as well as other important changes.					Community	Mark_Recruit			
I think the non-credit classes offered by the college are a good thing. Maybe the instructors could help--encourage their students to enroll for credit classes.		Instruction			Community				
I have a good relationship with the college. No improvement needed.						Mark_Recruit			
Continue with keeping in contact with the schools and updating on any new info, as to what is going on currently.						Mark_Recruit			
It can definitely support me by helping me to learn all I can and even to support my nationalism/race. I sometimes feel looked down upon because of my Hispanic origin...						Mark_Recruit			
By being nice to me. :)						Mark_Recruit			
The college is doing a fine job.						Mark_Recruit			
Give me more information on many different things; more parking.						Mark_Recruit	Facilities		
By offering more courses for your major.						Mark_Recruit			
Everything's great!						Mark_Recruit			
My relationship with the college is good!						Mark_Recruit			
The college can improve its relationship with me by making it easier to get a job.								Students	
My relationship with the college is fine.						Mark_Recruit			
I don't know; more contact and influence.						Mark_Recruit			
Offer more Bachelor Degree opportunities other than what is already offered.						Mark_Recruit			

How can Jefferson College improve its relationship with you?	Suggested Categories							Theme? Metric?
	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities	
As a student, I have a very good relationship with the school. Therefore, at the moment, all I can say is the relationship is great. Show the community who you have serving the college students of Jefferson Co. and what they have become post-graduation. Advertise instructors & students.					Community	Mark_Recruit		
It can improve this by providing teachers of the particular class as tutors instead of only paid tutors.								Students
to explain things in more detail.		Instruction				Mark_Recruit		
Make the schedule easier for a working student. Unlike I have now where I have classes from 8am to 3:30pm with a 3 and a half hour break in the middle.		Instruction	Instruct Res					Students
Make college not as stressful for working people. Most people don't have jobs going through college. But those of us that do, the class times make it a very stressful time.		Instruction	Instruct Res					Students
Maybe by offering in-organic chemistry.		Instruction						
I have already graduated from here, so they could help me to find a college to further my education.								Students
Offer more scholarships to help pay for college expenses. * Make classes more available on certain days that accommodate the students.		Instruction				Mark_Recruit		
The College can improve its relationship with me by making the campus in Hillsboro more lit up at night.						Mark_Recruit	Facilities	
I don't believe standardized testing should be mandatory to graduate. I have made excellent grades, but I personally am a bad test taker. C-Base is a horrible way to test knowledge.			Instruct Res					Students
Maybe keep me updated by e-mail when a teacher will be absent. Otherwise, I have a two-hour wait between classes. Other than that the relationship is good.								Students

How can Jefferson College improve its relationship with you?	Suggested Categories								Theme? Metric?
	Services for Employees	Instruction	Instructional Resources	Finances	Community	Marketing and Recruiting	Facilities	Services for Students	
Having ALL teachers post class cancellations on Stars or Blackboard.		Instruction						Students	
I love Jefferson College. The only thing I would like to see is the dual enrollment for high school students be OK for payments or scholarships.						Mark_Recruit		Students	
Early notice of cancellations.								Students	
1. Keep Professor Joseph Thurman and Alex Collins at the Northwest campus. 2. Diversity in the curriculum.	Employees	Instruction							
Offer more classes at the NW location.		Instruction				Mark_Recruit			
Individual help from teachers - an hour a day one-on-one instead of a class; A lot of people learn better one-on-one, especially me; or just smaller class so each person can have individual help.		Instruction							
A program like Project Success for those going for a certificate program.								Students	
The college needs to offer longer library hours. There are times I need to be here but it is closed. (Weekend hours)			Instruct Res					Students	
I cannot really think of anything except the parking issue. If attendance at the college continues to rise, they are going to have to do something different with the parking situation.							Facilities		
Have more counselors available around the time students are wanting information about classes.								Students	
Have more outside of school interactions like recreation games/socials/dances. Get to know fellow students more.					Community	Mark_Recruit			
I'm not sure, Stars. Helps a lot and is greatly appreciated and important to me. It keeps me informed of all I need to know.						Mark_Recruit			

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I have already graduated and received a degree, so there's no need.						Mark_Recruit			
Have a closer student-teacher relationship.		Instruction							
Lower the prices on books.								Students	
Jefferson College should make the advisors more personal with each student. The advisors should regularly check with the students to ensure they are taking the correct courses.								Students	
The college can improve its relationship with me by trying to get more parking so that students have enough room. The faculty some days do not even use all their spots.							Facilities		
Provide offices for advising counselors at Arnold so I don't have to plan a schedule through email if I need help or have to drive out to Hillsboro just for that.							Facilities	Students	
Possibly financial aid staff. I have had two staff in particular who have been very rude and unfriendly with me.	Employees							Students	
I think the college teachers can be more personal and they need to lecture less.	Employees	Instruction							
Better counseling program to help students transfer to a 4-year institution.								Students	
Make financing for college easier to come by and not make it such a lengthy process.				Finances				Students	
I'm done this semester!!						Mark_Recruit			
These relationships already is good. I like to be here and chance to study here.						Mark_Recruit			
Pass me.		Instruction							
Make sure Stars is always up.								Students	
Be willing to communicate.								Students	

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No improvement needed.						Mark_Recruit		
The College can improve its relationship with me by sending more flyers to my home to let me know of the events going on at the college. Also, to provide more grants and scholarships for the lower income students.						Mark_Recruit		Students
Help us with jobs!								Students
Although I'm graduating in December, better advisors would be great. I always got 2 different plans from the advisors and my teachers that kept me confused over the years.								Students
Improved customer service (manners). Students are the customers.								Students
Have shorter classes, other schools offer core classes as 8 week courses and one receives quality education without a huge quantity of lost time.		Instruction						
Have the education courses tie more into the Missouri Baptist University - since most students will attend there.		Instruction						
Get better advisors!!!								Students
Make more classes available at extension campuses.		Instruction						
The College can...								
Have a dating service and have recreation leagues.								Students
I can't think of anything. My advisors and teachers have always been supportive and helped me out of ruts that I got myself into.						Mark_Recruit		Students
Nothing.								
The relationship is already okay. When I have a question, they try to answer it as fully as possible.						Mark_Recruit		

How can Jefferson College improve its relationship with you?

Services for Employees

Instruction

Instructional Resources

Finances

Community

Marketing and Recruiting

Facilities

Services for Students

Suggested Categories

Theme?  
Metric?

Jefferson College does a great job at keeping in contact with their students, but maybe make all teachers have longer office hours.

Students

Fix and stop silly technological problems with Stars and Blackboard.

Instruct Res