

**Q4a: How can the College improve its relationship with you?**

(as of 12/2/09)

Classification	Community Organization	Q4
CO	St. Louis Manufacturing Company Representative	
CO		
CO		I don't know if effort is needed in this area.
CO		Improving Student Services improves the interface between the college and students.
CO		Some sort of co-op or internship program would help develop a stronger relationship between Jefferson College and Edge Manufacturing.
CO	Benees Inc	Continue to ask and understand our needs and changes as they occur.
CO	Architect	Determine what your "brand" is and market/promote it. I may then be more amenable to your entreaties. Make your presence better known, again - with satellite offices/classrooms that St. Louis County residents like me can visit.
CO	BRT	Create a liaison between the school and community.
CO	Production Castings Inc.	The college can improve its relationship with Production Castings by continuing to offer internships and by offering classes to our current employees to further advance them in their field. An outline of their classes may also help determine whether the class is suitable for an employee or not.
CO	Building Repair Technology	The creation of a public news letter would be welcome news.
CO	Parents as Teachers Desoto Coop	I have a great relationship with the college.
CO	Parents as Teachers - Windsor, Festus, Crystal City, Dunklin & Jefferson R-7	Keep us informed on all programs that are available to the community. We are strongly interested in the early education programs offered to the community and are very interested in getting materials to share with our families about these programs. Offer more availability of use with the library to the community. Jefferson County cities of Hillsboro & Grandview do not have libraries.
CO	Children's House of Hillsboro	I feel my relationship with the college is very well. We receive information from the foundation on current community events. The Childcare Center includes me in their MPP Grant, which I truly appreciate. If anything, I wouldn't mind more students coming to my place for employment, especially if they are looking for part time work. Also, I would like to see an infant/toddler classroom added to the childcare center.

CO	Tech Prep Cons. Meeting	Does a good job!
CO	Tech Prep Meeting	
CO	Arch. Draft	Continue to be supportive in my teaching.
CO	Architectural Drafting	By continuing to allow flexibility with class schedules and meetings times and allowing students more lab time.
CO	CAD	Possibly send a news letter to firms.
CO	CAD - Mr. Young's Group	Keep me informed of events going on.
CO	Robotics	Alumni News letter
CO	Mid America Solan	Keep Mid American Solar in mind when decision is made to install solar, wind, or renewable energy lighting on your college, "Help keep Jobs with in Jefferson College".
CO	Tech Prep Cons.	Continue to do what you have been doing.
CO	Tech Prep. Crystal City High school	Doing a good job already.
S		As a student, I have a very good relationship with the school. Therefore, at the moment, all I can say is the relationship is great. Show the community who you have serving the college students of Jefferson Co. and what they have become post-graduation. Advertise instructors & students.
CO	Citizen on several boards/committees	
CO	Tech Prep Cons.	I work at Hillsboro High School - keep sending people to talk to the students.
CO	Tech Prep Cons.	I feel Sarah Bright does an excellent job keeping us informed!
CO	Tech Prep Cons.	
CO	Tech Prep Counselors	At this point, I feel very supported and comfortable working with Jeffco. I feel confident sending my students here!
CO	Fortune Bank	Eventually create an internship program with students of Jefferson College.
CO	BRT	We need a liaison between community and college for needs and wants.
CO		Hire more full time instructors, don't learn so much to adjunct instructors. Continue to associate with the community. Bring the community into more events.
CO	Tech Prep Consortium	The College is doing a good job of this.
CO	Tech Prep Consortium MTG	Include other stakeholders in strategic planning process.
CO	Tech Prep Consortium	The College does a wonderful job with me!
CO	Tech Prep	Communication!
CO	Tech Prep	

CO	Tech Prep Cons.	Continue to employ strong people.
CO	Tech Prep Cons.	
CO		
CO	Carpentry Advisory	Continuing its expansion on technology will help keep new students that could be potential employees up to date.
CO	Missouri State Highway Patrol	By continuing to keep us informed about the various community services and outreach in which the college is involved in and allowing opportunity for our participation.
CO	Residential Carpentry Advisory Committee	More information throughout the year on the program. Hard to advise when limited information is available.
CO	Dobb's Tire and Auto	I have a very good relationship with this Faculty and Administration.
CO		Relationship needs no improvement.
CO	Mechanical Supply	Not sure.
CO	Air Conditioning, Heating, and Refrigeration	Our relationship is very sound. Keep doing what you're doing, and we'll do our best to help.
CO	Automotive Advisory Group	No suggestions.
CO		Just keep providing food at every meeting.
CO	EMT/Paramedic	I think that the EMT program and the services they use work well with each other keep up the good work.
CO	HRA	
CO		No comment
CO	BIT	If there is any way I can help to in speaking classes or hang some additional contact other than just at the one meeting each year it would help serve in this role better.
CO	Advisory Nursing Member	It has been very good: very welcoming, flexible with schedules, prompt with follow up "if" any issues.
CO	Advisory Committee Member	Keep in email loop.
CO	Current RVT, College Student and Concerned Committee Member	I believe the College can improve its relationship with me by granting the best education, to every student, with respect and compassion for each individual to aide them in their future.
CO	G2Power Technologies, LLC	Let's give this one sometime and I'm both sure we have a lot to learn from each other.
CO	St. John's Mercy Hospital	Possibly offer clinical classes at the hospital. This is a long way for St. Louisans to travel.

CO	Fire Science Advisory Council	Host various fire training classes and state testing.
CO	Fire Science	Expand the fire science program.
CO	Fire Science	I am very satisfied with the relationship. The communication has been a big part of my comfort level.
CO	Advisory Committee	Expand evening + weekend classes
CO	Advisory Committee	Can not think of anything.
CO		Provide information to the clinical facility timely - a week prior to the rotations' start date would be appreciated.
CO	Bus Mgmt Advising Committee	Communication Advertising
CO	Business Mgmt Advisory Bd.	No improvement needed!
CO	Bus Management Advisory Committee	Working well as is.
CO	Business Management Advisory. Com.	Maybe send out questionnaires like this once a year to past and present students for feedback.
CO	Business Management Advisory Committee	Aside from what I mentioned above, nothing. I have a great relationship with the college.
CO	Business Management Advisory Committee	Continue to partner with the medical center in leadership development and clinical opportunities for students.
CO	Festus Manor Advisory Committee	I currently am very pleased with the relationship my facility has with Jeffco.
CO	UMSL	We need to work closely with the Education students before they transfer to UMSL. I guess we need to identify these students early in their educational career.
CO	JCA-Public Meeting	Create a monthly newsletter for students. Cater a little more to older adults.
CO	Economic Development Corporation	
CO	JCGDA	
CO	Jefferson County Community Partnership	I feel the College has a good relationship with me and those I know. I sometimes feel that the trend is toward serving the more northern areas of the county, which I understand is the major growth area. However, JeffCo has been an anchor in this area and I don't want to see it drift away.
CO	health	Move the Jefferson County Health Dept. here on campus. Staff it with CPNs

CO	Health Services Advisory	Continue the advisory meetings and informing the community. Expand the health and nursing programs.
CO		I really have enjoyed my time here at Jefferson College and have made some good friends. I have learned a lot which I feel will help me when I get a job.
CO	Heating, Refrig + A/C	
CO	Fountain Blue	Enjoy the rapport with programs and their students.
CO		
CO	ATS Health Services	I am happy with my relationship with the college.
CO	Festus Manor	I feel my relations key and that my facility with Jefferson College is the best it has ever been.
CO	RVT - Class '07	More frequent communication. Stronger Alumni Association.
CO	RVT (grad from Jeffco '07)	(E-mail) Alumni events, or class program reunions.
CO		Increase communication with your instructors email updates, etc.
CO	EMT-P program	Communication.
CO	EMT-Paramedic	Seek grants from Homeland Security to fund expansion. The program badly needs dedicated lab space to "train we work, work as we train".
CO	Nursing Advisory Board	Sending updates throughout the year.
CO	Nursing Advisory Committee	I really feel your students need to be able to travel further for clinical experiences. We do not hire many form here, but we also do not have you on clinicals there. I am unaware of why this does not occur.
CO	Nursing Advisory Committee	Can a representative plan to speak at different events to allow staff to know what is available in relation to health occupations.
CO	Advisory Committee Member	
CO	Advisory Committee	One barrier we've had in hiring graduates form the RN program is our requirement for the program to be accredited by a nursing organization like NLNAC or CCNE.
CO	Economic Development Corporation	
CO	Advisory Committee, Director of Nursing	Continue to ask us what we need. I feel the nurses need more hands on practice with order transcription, etc.
CO	Nursing Advisory Committee	Seek pediatric specific content experts to keep knowledge/skills current. Explore opportunities to use faculty for clinical relations. Work with pediatric simulation coordination to honed skills together on simulation technology.

CO	Advisory Committee	Allow students who earned A+ status but attend a university to use A+ for online or summer classes.
CO	Welding	
CO	Welding Advisory	Ask for more involvement.
CO	Welding	Keep rates low.
CO	Auto	Continue to conduct workshop meetings.
CO		Allow my patients to use your pool for water therapy or a self pay basis.
CO		Increase pass rate on boards by increasing standards of programs.
CO	Local Businessman	By having a higher % of full time teachers.
CO	Business Info Tech	-I have a very high opinion of Jeff Co, its staff, & the quality of students that graduate from its programs. -Continue the great work!
CO		
AJ	JC Adjunct faculty	Communication is the key!
CO		More information on technology issues.
CO	Health services	More online classes!
CO	Chamber of Commerce - Northwest	I am very pleased with Jefferson College.
CO	JCNW Community Meeting	Continue to seek community input through sessions like this.
CO	JCNW Community Meeting	To include community leaders in a board planning meeting.
CO	JCNW Community Meeting - Jefferson County Library	Collaboration on projects to benefit the community resource-sharing to stretch resources and get more bang for the buck.
CO	JCNW Community Meeting	See #2 (Expand cooperation with institutes of higher education to offer additional masters programs in Jefferson County.)
CO	JCNW Community Meeting	More online courses.
CO	JCNW Community Meeting - WIA Youth Program	Let me teach College 101 or GED again.
S	JCNW Community Meeting	I love Jefferson College. The only thing I would like to see is the dual enrollment for high school students be OK for payments or scholarships.
CO	JCNW Community Meeting	
S	JCNW Community Meeting	1. Keep Professor Joseph Thurman and Alex Collins at the Northwest campus. 2. Diversity in the curriculum.
S	JCNW Community Meeting	Offer more classes at the NW location.
AJ		Once again, I am very happy with how things are. Mark communicates well with us, and we all teach with a common purpose.

AJ		Input from other instructors on course content/delivery.
AJ		Keep asking me my opinion (me being a representative of a certain field) because we are forced to keep up with progress, new trends, or laws, and we can pass that on to the college to keep the training as up-to-date as possible.
AJ		It would be nice to periodically receive information and feel more a part of the college.
S		Individual help from teachers - an hour a day one-on-one instead of a class; A lot of people learn better one-on-one, especially me; or just smaller class so each person can have individual help.
S		A program like Project Success for those going for a certificate program.
CO	Jefferson County Community Partnership	Intra-agency communication is very important to our relationship. I continue to encourage open dialogue and honest communication. I believe any problems or misunderstandings can be handled in a professional manner as they have been in the past.
CO	University of Missouri Extension	Let us hear more from you and about you. You should not rest comfortably until every person you talk to can tell you what Jefferson College does and specific examples of how Jefferson College makes a positive difference in the county and region.
CO	Experience Jefferson County	The college holds a special place in my heart for a variety of reasons, but the only real way for it to improve its relationship with the community is to provide a service that the individual needs. Once someone has a positive experience with the college, they will be hooked. All employees need to realize that everything that they do as a college employee reflects on the college. They need to try to help people rather than transfer them to another department or shuffle them off to someone else. Walk people to the department that can help them instead of "sending" them. Tell them that they don't know the answer to the question, but they will find out and call them right back and then do it. Employees need to show people that they care about serving the community.
CO	Experience Jefferson County	Believe it or not but just taking a survey helps me think about the College.
CO	Experience Jefferson County	No suggestion. You do a good job.
CO	Experience Jefferson County	You can't. I think Jefferson is a quality college with a very professional staff.

CO	Rotary	I'm in the Festus area and don't seem to hear a lot about here. Somehow business leaders here need to be more in tune with Jeffco and how we can help.
CO		Continue to be a pillar in the community.
CO	Mastodon Art/Science Fair	Create a person who can be a liaison with the college. Community groups often don't know who to go to for establishing/enhancing relationships.
CO	Arnold Rotary Club	Its great. I wouldn't change a thing.
CO	JCGDA	Keep up the good work.
CO	City of Pevely	How can my business afford to send employees to Jefferson College, and how will it benefit my business and employees? Those are the questions that I need satisfactory answers so that I can justify the capital spending on education.
CO	EDC	Continue community contact through email and mail. Keep up the good work.
CO	County Government	Cooperate with the Code Commission to offer licensing education for all the trades.
CO	Jefferson County Community Partnership	I have a good relationship. I attended Jefferson College the second year it was opened and it helped me attain my job as Chief Juvenile Officer. It also helped me to understand Jefferson County's needs.
CO	Ozarks Federal S&L	Continuing to offer the variety of courses and vast schedule will greatly influence when and where I will attend when I return to college. Offering a variety of online courses is another important factor.
CO	Ozarks Federal S&L	Send out an annual newsletter letting people know what is new and what's happening at the college.
CO		Try and pull more Athletes from county and state, we will be investing back in ourselves.
CO	Advisory Committee	Nothing, I already have a great relationship with Jefferson College.
CO	Retired Faculty	Continue to increase communications regarding services and programs.
CO	Advisory Committee	I think I have a great relationship with the college. Even though I am retired, I still have a part of the JC family.
CO	Advisory Committee	
CO		I believe I have a great relationship with Jefferson College. I've taken classes in the past, served as a mentor (workforce prep) for several years and participate in yearly community development sessions.

CO	Jefferson County Community Partnership	If the college will be asking for a tax increase in the near future, then the college will need to make sure the general public knows of all the services they can use at the college. Jefferson College needs to promote the idea that students aren't the only ones that have access to the college, swimming is open to the public, the library is open to the public, and add to this list so that the public feels they are also reaping benefits, such as, exercise/weight-lifting equipment available for the public.
S		Have more outside of school interactions like recreation games/socials/dances. Get to know fellow students more.
S		I'm not sure, Stars. Helps a lot and is greatly appreciated and important to me. It keeps me informed of all I need to know.
S		I have already graduated and received a degree, so there's no need.
S		Have a closer student-teacher relationship.
S		Lower the prices on books.
S		I'm done this semester!!
S		Jefferson College should make the advisors more personal with each student. The advisors should regularly check with the students to ensure they are taking the correct courses.
S		Provide offices for advising counselors at Arnold so I don't have to plan a schedule through email if I need help or have to drive out to Hillsboro just for that.
S		Possibly financial aid staff. I have had two staff in particular who have been very rude and unfriendly with me.
S		I think the college teachers can be more personal and they need to lecture less.
S		Better counseling program to help students transfer to a 4-year institution.
S		
S		Offer more scholarships to help pay for college expenses. * Make classes more available on certain days that accommodate the students.
S		The college can improve its relationship with me by trying to get more parking so that students have enough room. The faculty some days do not even use all their spots.
S		I cannot really think of anything except the parking issue. If attendance at the college continues to rise, they are going to have to do something different with the parking situation.
S		The college needs to offer longer library hours. There are times I need to be here but it is closed. (Weekend hours)
S		Early notice of cancellations.

S		Having ALL teachers post class cancellations on Stars or Blackboard.
S		Maybe keep me updated by e-mail when a teacher will be absent. Otherwise, I have a two-hour wait between classes. Other than that the relationship is good.
S		I don't believe standardized testing should be mandatory to graduate. I have made excellent grades, but I personally am a bad test taker. C-Base is a horrible way to test knowledge.
CO	Jefferson High School	* Work with my school district. * Teacher program specific - contact/outreach to local school districts. * A+ students who want to be teachers should get involved with FTA.
F		none
S		The College can improve its relationship with me by making the campus in Hillsboro more lit up at night.
S		Although I'm graduating in December, better advisors would be great. I always got 2 different plans from the advisors and my teachers that kept me confused over the years.
S		Have more counselors available around the time students are wanting information about classes.
S		Make financing for college easier to come by and not make it such a lengthy process.
S		Have shorter classes, other schools offer core classes as 8 week courses and one receives quality education without a huge quantity of lost time.
S		Have the education courses tie more into the Missouri Baptist University - since most students will attend there.
S		Get better advisors!!!
S		Make more classes available at extension campuses.
S		The College can...
S		
CO	Festus R-6 Schools	More communication of professional development opportunities for schools & their personnel.
CO	UMSL	Allow access to students (via their classroom) to explain programs available on campus as well as opportunities at UMSL's Main campus.
S		Improved customer service (manners). Students are the customers.
S		I can't think of anything. My advisors and teachers have always been supportive and helped me out of ruts that I got myself into.
S		Nothing.

S		The relationship is already okay. When I have a question, they try to answer it as fully as possible.
S		Jefferson College does a great job at keeping in contact with their students, but maybe make all teachers have longer office hours.
S		Fix and stop silly technological problems with Stars and Blackboard.
CO		I feel I have very good relationship with Jeffco. I'm very pleased with all the education I have received from Jeffco and all that it continues to offer me.
CO		Doing great!
CO		Keep up your excellent work.
CO		
CO		Jefferson College needs to do a better job of sharing information about its programs, courses, activities, and its support services to the entire county and not just to the high schools or Hillsboro areas. I feel Jefferson College does so many great things, but I never hear about them, or am able to become involved while they are happening. It is only when I read about them in a newspaper article do I know that those experiences have occurred.
CO		I have a very good relationship with the college and staff.
CO		
CO		Nothing at this time. All good.
CO		
CO		My relationship with the college is fine; I am mired in helping charitable promises of support now, but will do more for the college when conditions improve financially.
CO	College Retirees	The College has a good relationship. Continue to provide good communications opportunities such as the present one!
AJ		Graduates!
CO	JCCP	I would like to receive information about upcoming classes from the college but so far, have not been given the chance to receive info. The info I do receive is standard sign up, which I am done with. The newspaper is not a very good vehicle since I don't get to look at the paper very much. An online email would be a much better experience for me.☒ DO NOT RAISE TAXES AGAN!
CO	Jefferson High School	Work to provide more opportunities for the college to set the staff out in the area high school classrooms to educate those students directly as what JCC ahs to offer.
S		Have a dating service and have recreation leagues.

S		Help us with jobs!
S		The College can improve its relationship with me by sending more flyers to my home to let me know of the events going on at the college. Also, to provide more grants and scholarships for the lower income students.
S		
S		
S		
S		
S		
S		No improvement needed.
S		Be willing to communicate.
S		Make sure Stars is always up.
S		Pass me.
S		These relationships already is good. I like to be here and chance to study here.
S		
S		to explain things in more detail.
S		
S		My relationship with the college is fine.
S		The college can improve its relationship with me by making it easier to get a job.
S		
S		My relationship with the college is good!
S		Everything's great!
S		
S		I don't know; more contact and influence.
S		By offering more courses for your major.
S		Give me more information on many different things; more parking.
S		
S		
S		The college is doing a fine job.
S		By being nice to me. :)
S		It can definitely support me by helping me to learn all I can and even to support my nationalism/race. I sometimes feel looked down upon because of my Hispanic origin...

S		
S		
S		It can improve this by providing teachers of the particular class as tutors instead of only paid tutors.
S		
S		
S		
S		I have already graduated from here, so they could help me to find a college to further my education.
S		Offer more Bachelor Degree opportunities other than what is already offered.
S		
S		Make the schedule easier for a working student. Unlike I have now where I have classes from 8am to 3:30pm with a 3 and a half hour break in the middle.
S		Make college not as stressful for working people. Most people don't have jobs going through college. But those of us that do, the class times make it a very stressful time.
S		Maybe by offering in-organic chemistry.
CO		Improve the music program.
CO	Metal Fabrication Technical School	I have a good relationship with the college. No improvement needed.
CO		I think the non-credit classes offered by the college are a good thing. Maybe the instructors could help--encourage their students to enroll for credit classes.
CO		As an enrolled student and future business owner I would like to have a way to stay informed about the news at Jefferson College. It is important to know what degrees have been added or dropped as well as other important changes.
		None.
	Windsor High School	They do a wonderful job! I always know I can find someone to answer my questions!
	Hillsboro High School	Continue to come into the high school to educate/introduce new counselors to the Jeff Co. programs.
	Hillsboro High School	I've been very impressed with the level of communication with the college. I always receive answers to questions in a timely manner. Thanks
	Hillsboro High School	
	CCHS	Our relationship with Jefferson College and its staff members is Outstanding! We are always able to contact the staff on campus and receive the information needed, in a timely manner.

CO	College Counselor-St. Pius X High School	Carrie Flesh is our Rep. She is fantastic. Dr. Cummiskey visited our campus! And all your employees: Julie, Julia, etc. have been very good to us!
CO	High School	Similar to the answer in #2, looking to St. Louis County schools to enroll students from. Especially for programs that Jeffco has, that St. Louis Community College doesn't.
CO	High School	Create opportunities to bring high school students to the campus, ie: competitions, shadow days, etc... Particularly students who may not believe they are college-bound but could have success through one of the many programs here.
CO	Grandview High School	More online resources and online course offerings for high school students.
CO		
CO	Windsor	Continue with keeping in contact with the schools and updating on any new info, as to what is going on currently.
CO	Windsor	Courses offered at the high school after the traditional school day.
CO	Festus H.S.	
CO		They do a great job.
CO	Festus High School	Keep the lines of communication open - this has gotten much, much better! THANKS!
CO		
CO	Jefferson County Rescue Mission	By making aware of our activities through your TV PSAS.
CO		Jefferson College should compete for northern Jefferson County students, but it must recognize that they are also attracted to the "big lights" atmosphere of St. Louis county and not neglect central and southern Jefferson County.
CO	Rotary	I attended Jefferson full-time 1966-68--have taken numerous night classes since. The college has served me well.
CO	Festus/Crystal City Rotary Club	
CO	Rotary	I think the college does a great job.
CO	Festus Library	
CO	Public Library	Work together for students to access their email accounts, to obtain information from the public library. (STARS)
CO	Festus Public Library	